

## Basic rules are essential for good and safe cooperation between two parties.

### GOOD PRACTICE

- ✓ Agree in advance which language will be spoken.
- ✓ Ensure clear communication back and forth. If something is unclear or leaves room for assumptions, ask further.
- ✓ Be aware of everyone's responsibilities.
- ✓ Make agreements about the process and matters that are not on the checklists.
- ✓ Wear the correct PPE and adhere to the rules.
- ✓ Speak up if you have any doubts about safety.
- ✓ Create a pleasant working atmosphere, ask about someone's day, have a cup of coffee together.
- ✓ If you cannot resolve the issue together, contact the office/control room.



### BAD PRACTICE

- x Make assumptions.  
*Do not ASSUME: it makes an ASS out of U and ME*
- x Begin your (work)day tired.
- x Not being open to help from the shore.
- x Not taking it seriously when someone addresses you.



**IF YOU WANT TO  
KNOW SOMETHING,  
ASK AND DON'T ASSUME.  
THAT'S HOW DRAMA STARTS.**

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### ACTION QUESTIONS

- Have you ever had a conflict on the jetty?  
How did you resolve it?
- How could you improve the collaboration?
- How can you best address each other in the event of unsafe behavior?

